



The self-hosted, on-premise remote access and remote support solution.

Highly secure, high performance remote access to physical and virtual desktops. Gives you and your team access to virtual machines and remotely control physical desktops. Also enables IT to remotely support attended and unattended devices.

The Simplest and Fastest On-Premise Remote Access and Support Solution

Leverage the power of Splashtop's secure technology to not only give employees remote access to their devices but also enable IT to remotely access and support devices.

Key Features and Benefits

- **High Performance** – HD quality, fast connections in real-time, frame rates up to 60 fps, minimized latency, performance indicator, quality settings and more.
- **Multi-Monitor Support** – Remote into multiple monitors connected to your workstations.
- **Broad Device Support** – Remote into your Mac, Windows or Linux computer from any Mac, Windows, iOS, Android, or Chromebook device.
- **Scheduled Access** – Schedule times for when users can remotely access computers.
- **Microphone Passthrough** – Users can transmit input via local microphone to the remote computer as the microphone input (Windows only).
- **USB Device Redirection** – Redirect a USB device (smart card reader, security key, stylus/HID device, or printer) on your local computer to the remote computer.
- **Splashtop Connector** – Securely bridge RDP connections to Windows computers and servers through Splashtop without using VPN or installing any remote access agent.
- **Access Control with IP Restriction** – Restrict access to Gateway based on user IP.
- **Syslog Integration** – Export log data to a syslog server for SIEM system to retrieve and analyze.
- **Active Directory Integration** – For ease of deployment and maintenance, Splashtop On-Prem can use Active Directory to easily provision user's accounts and authenticate / authorize each user session request.
- **Secure Connections** – Get secure infrastructure, intrusion protection, SSL/AES 256 bit encryption and other [advanced security features](#).
- **Unattended Android/ Rugged IoT Support** – Splashtop On-Prem provides remote access and remote support to any Android device from any computer or mobile device even without an end-user present. Android devices include smart phones, tablets, POS devices, kiosks, set top boxes and more.
- **Centralized Admin Console** – IT admins can easily deploy and manage employees' remote access to computers through a centralized console. They can also provide attended and unattended support to employees by remoting into their devices.

Who Benefits?

Organizations looking to give employees remote access to their devices as well as provide easy and secure remote support for devices.

- Executives can stay on top of business by remotely accessing and analyzing sensitive data securely from anywhere.
- Government field agents can access applications without downloading confidential information.
- Healthcare professionals can securely access patient records while maintaining confidentiality.
- Employees working remotely can access their computers with all their files and applications at their fingertips.
- IT Departments can remotely access and support unattended devices, as well as support unmanaged, attended computers on-demand.



Use customized controls for 3D CAD/CAM on iPad

System Requirements

Splashtop Gateway Server Requirements

Supported Operating Systems (32/64-bit version)

- Windows Server 2008 R2 (Standard, Enterprise, DataCenter, and Web Edition)
- Windows Server 2012, Windows Server 2012 R2
- Windows Server 2016 or Windows Server 2019
- Windows 8, 10 or 11

Software Requirements

- Run with Administrator privilege

Minimum Hardware Requirements

Less than 100 concurrent sessions

- Processor: 4 Cores 2.4 GHz or above
- Memory: 8GB or above
- HDD: 60GB or above on installed drive

More than 100 concurrent sessions

- Processor: 8cores, 2.4 GHz or above
- Memory: 16GB or above
- HDD: 80GB or above on installed drive

Client Requirements (client device)

Install Splashtop On-Prem app on:

- iPad or iPhone - iOS version 12.x or higher
- Android - Version 4.0 or higher
- ARM 32/64, X86 processor or Nvidia Tegra
- Windows - XP, Vista, 7, 8, 10 or 11
- Mac - macOS 10.8 or higher

Streamer Requirements (host computer)

- Windows 10/11, Windows 8/8.1, Windows 7, Windows Vista*, Windows XP*, Server 2016, 2012, 2008, 2003* (Server Core is not supported)
- Windows Server 2008 R2 or higher
- Mac OS 10.8 or higher
- Android 5.0 or higher
- iOS 12.x or higher (for SOS on-prem)
- Linux Ubuntu desktop 16.04, 18.04, and 20.04, CentOS 7 and 8, Red Hat Enterprise Linux (RHEL) 7.3-8.1, Fedora 29-31

Hardware Requirements

- Processor: 1.6 GHz or faster dual-core CPU
- Memory: 2 GB or above
- Network connection

Network Requirements

- One IP address and domain name: If you need a cross-firewall remote session, please prepare a public IP address for the Splashtop Gateway, or set port forwarding from the public IP to private IP in your firewall.
- One port:
Splashtop Gateway and Relay port: 443 (default) . Please make sure port 443 is not blocked by your firewall.

Learn more and sign up for your free trial

www.splashtop.com/on-prem

Splashtop, Inc.

10050 N. Wolfe Rd., Ste. 260
Cupertino, CA 95014 USA
1-408-886-7177

www.splashtop.com

© 2022, Splashtop, Inc.
All rights reserved.

122221

Remote Support

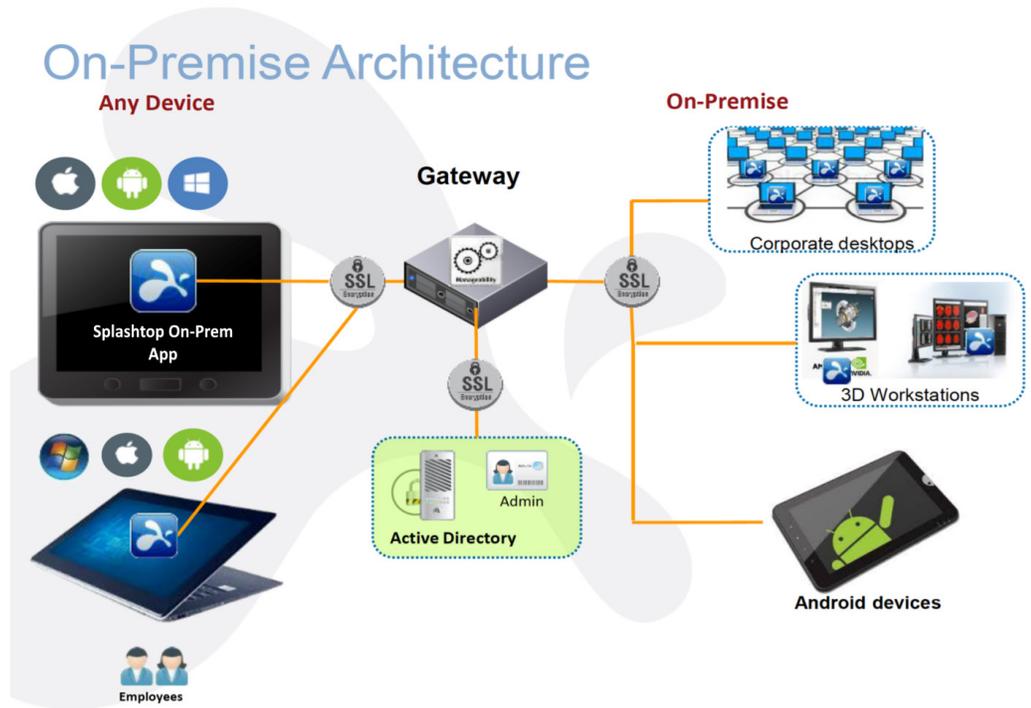
IT teams can provide attended quick support to any Windows, Mac, iOS, and Android devices without prior installation, using a 9-digit session code.

Pricing

Every user or admin can access, control and support physical computers, virtual computers, virtual desktops, and Android devices from all their mobile devices and computers.

Pricing is based on number of users, concurrent technicians, or endpoints. Contact us for pricing.

Save 50% or more when compared to other remote access and remote support solutions.



Remote Control session with a Zebra device allowing you to file transfer, record session and more! You can launch a remote session from your mobile device or your computer.