Splashtop Remote Support

![splashtop®]

Fast, cost-effective, and simple remote support and management of computers

The #1 remote support solution for MSPs

Remotely support internal and client computers and provide users with remote access

The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that gives you the freedom to remote into your managed computers from any device, at any time, thanks to our fast, high definition connections.

Key Features and Benefits

- **Unlimited Technicians** - All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **Access from Any Device** - Remote into any of your clients' Windows, Mac, or Linux computers from your Mac, Windows, iOS, Android, or Chromebook device.
- **Top Features** - Splashtop Remote Support is equipped with the features needed to cover the demanding use cases of MSPs. Transfer files, chat with users, remote print, remotely wake devices, and more.
- **High Performance** - Experience fast, high resolution streaming with low latency.
- **Deploy and Manage Endpoint Security** - Purchase and deploy Bitdefender to your PCs from within the Splashtop console. View endpoint security protection status for computers running Bitdefender, Windows Defender, and more.
- **Easy Deployment** - Just create your own deployment package and send the download links to your clients to install.
- **Robust Security** - -Get secure infrastructure, intrustion protection, SSL/AES 256 bit encryption and other advanced security features.
- **User Management and Grouping** - Add the rest of your internal team to your account. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Premium Features** - Get popular management features like alerts, remote commands, update management, 1-to-Many actions, view system inventory, unattended android access, and event logs without the cost of a full endpoint management solution. You can also enable end-user access for your clients.

Who Benefits?

- MSPs can support all of their clients' devices remotely.
- Technicians can work from anywhere, and on any device.

"Like many other IT professionals, I was blindsided by the LogMeIn pricing bombshell which has left me and my clients scrambling for an alternative to that, now overpriced, solution. After making do on a temporary basis with other products' free solutions, I have finally come home to Splashtop. In addition to being easily deployed and scaled, Splashtop gives me excellent performance"

— Micah Barham, Barham Technologies

System Requirements

Client Requirements
- **Windows**
  - Windows 11, 10, 8, 7, XP
  - 1G RAM
  - DirectX 9.0 or newer
  - Atom, Pentium-M, or better
- **Mac**
  - Mac OS 10.7 or newer
- **iPad / iPad mini / iPad Pro / iPhone / iPod Touch**
  - iOS 11 or newer
- **Android tablets / Android phones**
  - Android 4.0 or newer

Streamer Requirements
- **Windows**
  - Windows 11, 10, 8, 7, XP, and Windows Server 2019, 2016, 2012, 2008, 2003
- **Mac**
  - Mac OS 10.7 or newer
- **Linux**
  - Ubuntu Desktop 16.04,18.04 and 20.04, CentOS 7 and 8, RHEL 7.3-8.1, Fedora 29-31
- 1.6 GHz dual-core or better CPU
- 1G RAM

Learn more and sign up for your free trial

www.splashtop.com/remote-support

Splashtop, Inc.

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The best price guaranteed

No forced upgrades or confusing pricing plans.

Remote Support Premium

See pricing

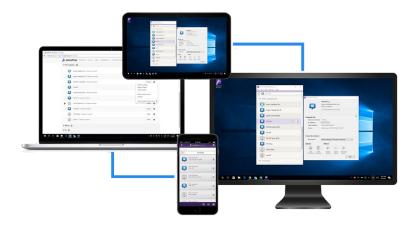Packages start at 25 computers with **unlimited technicians**

Features Include:

Unlimited Technicians	Priority Technical Support
Unlimited Concurrent Sessions	Configurable Alerts/Actions
Fast Remote Access	Windows Updates
Unattended Support	System Inventory
Attended Support	Event Logs
File Transfer (including Drag-and-Drop)	Alerts for Windows Events
Remote Print	Remote Command
Chat	Scheduled Reboot
Remote Wake	Unattended Android Access
Remote Reboot	Remote Access to Chromebooks
Session Recording	1-to-Many
Multi-Monitor Support (including Multi-to-Multi)	Enable End-User Remote Access

See all features

Web console for user and device management. Access and manage computers via desktop and mobile apps.